

How to get Wellness Center in Business

Exchange City staff will be visiting all the shops periodically throughout the day. Please be patient and wait for them to arrive.

Students have not worked with the computer software or paperwork prior to their Exchange City visit. Please be patient with them as they use and learn the materials.

Remind employees that the Wellness Center goal for today is to pay off the loan. All will need to work together to accomplish this goal.

The Accountant has important work to do keeping up with bills and loan deposits. It is a big help to them if you can assist with organizing their desk.

Starting the Day

- Gather employees around the bulletin board and introduce yourself. Let them know you are here as a guide and to give advice but ultimately, this is their company. They must work together to make it a success.
- Take nametags out of the packet the school has brought with it and make sure all employees wear them. On the bulletin board you will find colored stickers (dots). These should be affixed to the nametags after determining which employees receive which color. To determine this, look at the schedule for the day attached to the bulletin board, go down to where the dots are adhered and follow across to see which positions the dots correspond with.
- Read aloud the job responsibilities of each employee from the sheet attached to the bulletin board.

Job Responsibilities

Nurse Manager (owner of the Wellness Center)

- Take the Grant Application to the bank for approval by the Bank President. When the loan contract is received from the Bank President, it can be displayed on the bulletin board.
- Take sign design and white board (hanging from mailbox) to the Sign Shop.
- Complete Morning Presentation Guide in preparation for town meeting.
- Take advertisements to the Newspaper and Broadcasting Center and web page text to the Technology Shop.

- Assist and manage other employees as needed.

Nurse Educator(s)

- Nurse Educators should examine the supplies and suggestions given for creating goods. They should use the morning to produce these goods.
- They should take a Distribution Center Ordering Form from the bulletin board and fill it out for a “Start Up Pack”. This will cost \$5 and they should take this form and a check for \$5 to the Distribution Center for supplies. Distribution has the list of supplies needed for each shop and will deliver them when they fill the order. If more supplies are needed, another Ordering Form can be filled out and cost of extra materials determined by consulting the supply sheet on the bulletin board.
- Nurse Educators should set prices on the products they will be selling. Students should identify the scarce and abundant items and price accordingly. Prices should be set between \$2 and \$5 and students can decide on special promotions.
- Have students list their prices on the “Price List” sheet provided in their shop. Let students know that people will not start buying their products until they receive their paychecks after “Team Meeting I” on the schedule.

Community Relations Coordinator(s)

- Have the Community Relations Coordinator(s) take the clipboard with insurance cards and walk around to each business to collect the information needed on the card. They can take a scissors with them and cut them apart as they finish them.
- Community Relations Coordinators can solicit customers to spend a few minutes in the “A Day at the Beach” massage chair and answer health survey questions.

Accountant

- Have Accountant begin computer accounting using the “Computer Accounting Sheet”. They should enter “Beginning Balance” in the first screen and **save it**. (The Beginning Balance is the amount they have been granted for a loan, not the amount with interest.) They should click on the next tab for “Payroll” and enter the total net pay for all employees for the day and **save it**. Let Accountant know they cannot write checks until they have been approved for a loan.

- The Wellness Center will be billing every other business in town for health insurance (\$5). The Accountant should take the form marked “Bill” on their desk and fill one out (top and bottom) for every business in town. They should then hand deliver them to the accountants of the other businesses.
- Accountants should not write checks to other companies until they receive a bill from that company. When writing a check, make sure Accountant **saves it** then prints it, otherwise the check will not print.
- When sending a check to another business, write check, save and print. Cut off bottom portion of Bill, make sure it is filled out properly and hand deliver the check and Bill stub to the accountant of the business to which it is directed. Save top portion of Bill for your records. Accountants should check off the businesses they have already paid on the “Accountant’s Checklist” found on their desk.
- As money comes in to the business, the Accountant should keep it in one pile. The blue forms on the desk entitled “Loan Payment Coupon” are then used to deposit this money. Accountant should fill out what the business owes minus the amount of the deposit and do the math to get the amount they will then owe. Take blue form and all the money to the Bank President for deposit. Keep stub for own records. When the deposit is made, it will appear on the “Loan Status” page on the Wellness Center computer. The Accountant does not enter this money from their own computer.

***Note*-All money coming into the business is deposited against the loan. Money cannot be added to the business “Check Register” until the loan is paid off.**

Town Meeting/Morning Presentation

Nurse Manager will stand and read the Morning Presentation Guide (or prewritten speech) to inform other citizens about the Wellness Center goods and services.

Other employees may stand up and display their products as the Nurse Manager mentions them.

Team Meeting I

The volunteer leads this meeting. You should have employees sit or gather around you.

- Paychecks will soon be delivered. Make sure all students have a deposit slip filled out from the back of their checkbooks. They should subtract \$2 as they will be receiving that amount in cash from the bank.
- When Multi Service Center delivers checks, Nurse Manager should sign the front of each one and distribute to employees. Employees should endorse the back.
- Review break schedule. Who is going on break 1 (red), 2 (blue) and 3 (green)? Remind students that Exchange City staff will be announcing the breaks. They should pay attention to announcements.
- Make sure everyone is prepared for the customers they will soon be receiving. They should make sure their display of products is “eye-catching” and price list is obvious. All money should be given to the Accountant.
- Accountant should catch up on bills if necessary and have a place on desk set aside for incoming money from sales.

Red, Blue and Green Lunch Breaks (announced by Exchange City staff)

- You can attend lunch at any of the breaks. Please notify Exchange City staff when you are leaving.
- Citizens can only go to the bank and then lunch when their colored dot is announced.
- Afternoon breaks are the primary selling time period so continue to focus on producing quality goods and services during all lunch breaks.
- Nurse Manager should assume Accountant’s responsibilities when Accountant goes to lunch.
- Nurse Educator(s) should continue to produce and sell products.
- Community Relations Coordinator(s) should continue to solicit customers for massage chair and conduct health surveys.
- Remind Nurse Educators and Community Relations Coordinators that money coming in should immediately go to the Accountant.

- Remind employees that they should remain in the shop for customers unless they are on break or conducting business at other businesses.
- Accountant should make loan deposits as money comes in. They do not need to fill out a blue coupon for every check. They should add a bunch together on a single coupon.

Team Meeting II

The volunteer leads this meeting. You should have employees sit or gather around you.

- Paychecks will soon be delivered. Owners sign the front of the checks. Make sure all students have a deposit slip filled out from the back of their checkbooks. This time they will not receive \$2 back at the bank so they should simply deposit their entire check.
- Afternoon breaks will be the same as the lunch breaks. Employees should still be attentive to their responsibilities.
- Attention should be brought to the current status of the loan. (How much money has been paid back to the bank? How much money do we still need to reach our goal? Is this reachable with the prices that have been set? Should we try different marketing strategies? Should we introduce a new product?)
- Let employees know that this afternoon will be their busy time and they will sell a lot of their product during the afternoon breaks.
- Encourage employees to spend their money when it is their scheduled break.

Red, Blue and Green Afternoon Breaks (announced by Exchange City staff)

- Citizens can only go to the bank and break when their colored dot is announced.
- Afternoon breaks are the primary selling time period so continue to focus on producing quality goods and services during all breaks.
- Nurse Manager should assume Accountant's responsibilities when Accountant goes to lunch.
- Nurse Educator(s) should continue to produce and sell products.

- Community Relations Coordinator(s) should continue to solicit customers for massage chair and conduct health surveys.
- Remind Nurse Educators and Community Relations Coordinators that money coming in should immediately go to the Accountant.
- Remind employees that they should remain in the shop for customers unless they are on break or conducting business at other businesses.
- Accountant should make loan deposits as money comes in. They do not need to fill out a blue coupon for every check. They should add a bunch together on a single coupon. If some businesses have not yet paid for insurance, Accountant should visit those shops and collect the money.

Clean up (announced by Exchange City staff)

The city is now closed. All buying of products should now cease. Accountants should take any more money to the bank for deposit. Nurse Manager should assist Accountant with organizing paperwork and money.

Nurse Educator(s) and Community Relations Coordinator(s) should straighten up all unused materials and throw away trash. They should attempt to take care that materials are placed in the correct containers and not mixed so that they are ready for the next visiting school.

Unsold hand-made items may be taken home.

Town Meeting/Wrap up

Students will be gathered on “lawn”, awards are handed out, raffles are drawn, etc. Students are dismissed by a teacher.

Thank you SO MUCH for your help today. Exchange City would not run as smoothly if it weren't for volunteers like yourself.